

## RENTAL POLICIES

*PLEASE READ CAREFULLY BEFORE RENTING*

**INSPECT ALL EQUIPMENT BEFORE LEAVING POLY ESCAPES**  
CUSTOMER ACCEPTS FULL RESPONSIBILITY FOR EQUIPMENT CONDITION AFTER IT  
LEAVES POLY ESCAPES

### Equipment Rental Reservations

- Reservations are first-come first-serve, no advanced reservations
- Reservation and payment must be in-person at Poly Escapes during scheduled open hours, no on-line reservations available
- Full payment required at time of reservation
- You must take possession of the equipment at time of reservation and payment
- We accept cash, checks, credit cards - Visa, Master Card, American Express, Discover
- We do not accept Campus Express cards

### Rental Fees

- Rental fees are based on number of days; 1-3 days, 4-5 days, 6-7 days, additional \$5 per item/per day for 8-15 days
- The first day of your reservation begins when you take possession of the equipment and the last day of your reservation is the day you must return the equipment
- Rental fees are categorized into Cal Poly student and Non-Student rates

### Damaged or Lost Equipment

- CUSTOMER is responsible for any loss, theft, or damage to equipment
- CUSTOMER accepts responsibility for condition of the equipment after it leaves Poly Escapes
- Damage fees vary and replacement costs will be equal to the retail value
- Equipment rented in pairs (climbing shoes, trekking poles, etc.) is equal to the value of the pair
- Replacement items purchased by you are not accepted by Poly Escapes

### Refunds

- No refunds after you take possession of the equipment and leave Poly Escapes
- Refunds ONLY if you change your mind before you leave Poly Escapes with the equipment and a "Refund Request Form" must be completed

### Returning Equipment and Late Fees

- ALL equipment **MUST BE RETURNED CLEAN** or a \$50 Cleaning Fee will be charged
- Equipment must be returned during scheduled open hours on the day it is due
- Failure to return equipment by the due date will result in a late fee
- Late fee is based on the number of days late multiplied by the 1-2 day rental fee  
Example: 4 days late x \$10 1-2 day rental fee = \$40 late fee

**Failure to return equipment, pay late fees, and/or pay damage fees will result in a hold being placed on your academic records and your access to the Recreation Center will be suspended until the problem is resolved.**